

FOR IMMEDIATE RELEASE

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PUBLIC SERVICE ANNOUNCEMENT

CITY OF ALAMOGORDO

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Library Curbside Services Start Monday

Alamogordo, NM Friday, May 29, 2020 The Alamogordo Public Library is pleased to announce that beginning on Monday, June 1st, they will be offering curbside service. Patrons may log into their library account to place holds on items that they are interested in checking out, they may also send the Library a message via Facebook Messenger (please do not post your library card number and request on our Facebook page). If you do not have Internet access, you may call the Reference Desk at [575-439-4148](tel:575-439-4148) to place your request. If the items you request are currently unavailable, we will contact you when they are available.

There will be a limit of five items per card that can be picked up, but here is no limit per household. Books, DVDs, and audiobooks may all be requested. Once your request has been received, you will be contacted to arrange a pick-up timeslot. Currently the service will be available from 12 noon to 4 p.m., Monday-Friday. When placing your order online, the cutoff will be at midnight the day before the pick-up time. Example: for a Monday pick-up, you would order by midnight Sunday. For Facebook messages or phone calls, the cutoff will be 3 p.m. the day prior to pick-up. This will allow staff the time to process your request and let you know if there is any problem.

When you arrive at the library for your pick-up, please call the library from the parking lot, the main number is [575-439-4140](tel:575-439-4140). Someone will bring the books out in a plastic bag, please bring your I.D. to prove your identity, staff will place the bag in your back seat or trunk. Items will already be checked out to your account and we will mark on our record that the items were delivered. If you need to pick up for someone else, please call us in advance to make those arrangements. We are excited to be moving forward with the process of reopening and are happy to be able to serve our customers in this capacity. Please remember that we also have many wonderful online services still available on our website at www.alamogordolibrary.com.

Contact for this Release

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